

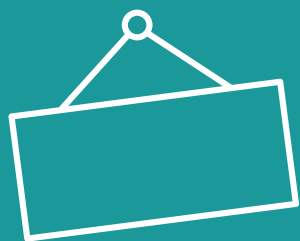
Your Queue Your Responsibility

When your business is permitted to open you will be responsible for the people waiting to enter your premises.



You will need to ensure you know how this is going to be achieved and include your plans as part of your risk assessment and re-opening operating plan.

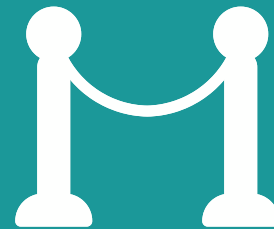
You might need:



Signage to inform customers what they need to do



Extra staff to manage queues



Systems including ropes or cones to mark agreed queuing areas



Make sure customers can stay 2m apart both outside and inside the premises



IF THESE MEASURES AREN'T POSSIBLE THEN CONSIDER:



Home deliveries



Click and collect / pre-orders with set pick up times