



Swansea Council and Police Licensing would like to offer advice and assistance where we can to ensure that all staff and customers remain safe during this time whilst re-opening your business.

Current guidance recommends that :

- Venues should not permit live performances, including drama, DJ's, comedy and music, to take place in front of a live audience.
- This is important to mitigate the risks of droplets and aerosol transmission from either the performer(s) or their audience.
- Recorded music should be kept at background level to ensure that voices do not need to be raised to be heard.
- Dancing should not be allowed. Responsible persons should actively discourage and stop customers.
- Activities such as quizzes should be also be kept at a background level.

Separate information has been provided in relation to the screening of live sporting events and the same advice applies:

- Venues should not permit or provide any entertainment where this encourages shouting, chanting or the compromising of social distancing which is a legal requirement.

Therefore, premises need to consider this particular provision as part of their risk assessment process. You will already have a risk assessment in place to operate during COVID, addressing how your business is operating safely and in accordance with the regulations and guidance as required.

The provision of entertainment (all types) must now be an **addition to your existing covid** risk assessment and will need to be written and in place **BEFORE** this takes place

Before Re-opening

Consider and take into account the steps below and satisfy yourself that it is safe to re-open with provision of entertainment including recorded music:

- Ensure no gathering or huddling or standing of customers together
Social distancing requirements are law and must be enforced.
- All venues should ensure that steps are taken to avoid people needing to unduly raise their voices to each other.
- This includes, but is not limited to, refraining from playing music or broadcasts that may encourage shouting, including if played at a volume that makes normal conversation difficult.
- You may also want to consider posters and announcements about the rules at your premises.
- Ensure staff remind all customers of what is expected when interacting with them.
- Intervene early should customers become loud or do not adhere to the rules set. Ensure they know the consequences of not behaving in the way you have stated in your risk assessment.
- Explain that any rules are there to safeguard both staff and customers to enjoy your premises safely and in accordance with the law.
- Any breaches of the law during this period will not only affect your licence but may also affect the health of everyone in the community.
- Please do all you can to adhere and enjoy safely.

Please forward a copy of your risk assessment to assist Officers during their visits during this time.

Please send to evh.licensing@swansea.gov.uk